

Request for Clarification to MAG Tender PD26.OPT.001

Updated consolidated Q&A, incorporating outstanding items identified in the tracking review.

1. In how many locations are you implementing your interventions in Gaza and Nablus?

In Gaza, EORE activities are delivered across all accessible governorates (primarily Gaza North, Gaza City, Deir Al-Balah, and Khan Younis), with a stronger focus on Gaza governorate due to population density and needs. In the West Bank, activities are focused on Nablus. The consultancy will cover only the Gaza Strip.

2. How many Key Informant Interviews and Focus Group Discussion sessions do you expect to be conducted?

No fixed numbers have been identified. Bidders are requested to propose a realistic and context-appropriate sample size in their Technical Proposal, with a clear rationale considering the nature of EORE activities, community target groups, partner and project staff involved, geographical scope, and access, security, and operational constraints in Gaza.

3. Do you have an estimation for the sample number for the Beneficiary Survey in Gaza and the West Bank?

No fixed estimation has been set. Bidders are encouraged to propose a feasible sampling strategy. Existing data and records can be shared during the Inception phase to refine the approach.

4. Is the consultancy tax exempted?

Yes, it is tax exempted as MAG is an NGO operating in the oPt.

5. Is the required currency for the Consultancy Budget US Dollars?

Yes, the Financial Proposal must be submitted in US Dollars.

6. For the Debriefing Session, should it be added as an optional budget line?

Yes, it should be included as an optional/conditional budget line.

7. If the Debriefing Session proceeds, who will be responsible for logistical arrangements?

MAG will primarily handle or support logistics (venue, refreshments, participant coordination). Consultants should budget for facilitation time, materials, and facilitator travel/accommodation as needed.

8. Must the Amman workshop line in the financial template be priced now, or may it be marked "to be scoped separately"?

It should be included as a separate, conditional/optional budget line marked TBC, as activation is at MAG's discretion. MAG will organise and cover logistics for the venue and participants, while the consultant(s) should budget the costs associated with their own participation as a lump sum.

9. Does MAG expect the consultant team to conduct community-level data collection in Gaza, or will MAG/partners facilitate it?

The partner can facilitate access on the ground and support data collection. A hybrid model is expected, with Gaza-based team members playing a key role where feasible. Partner-led data collection is acceptable per the Terms of Reference.

10. Can MAG confirm the exact expected geographical scope, and the extent to which the consultancy can rely on MAG oPt staff for field-level data collection?

The consultancy will cover only the Gaza Strip, including Gaza governorate, Deir Al-Balah, and Khan Younis.

11. Can MAG confirm whether two separate individual contracts can be issued to the two proposed consultants, rather than a single contract with one as lead/subcontractor?

MAG prefers a single contract with a designated lead consultant. MAG is open to discussing practical arrangements that respect the legal status of the proposed team members during contracting.

12. For the team member holding Palestinian nationality and based in Gaza, can a national ID suffice in place of a legal/professional registration certificate?

Yes, a valid Palestinian national ID, combined with a CV and professional references, is generally sufficient for Gaza-based team members.

13. For bidders operating as independent/individual consultants rather than registered firms, which administrative documents would MAG consider sufficient?

MAG recognises that certain administrative criteria designed for corporate entities do not have a direct equivalent for individuals bidding as independent consultants. For bidders in this category, MAG will accept the following: in place of an insolvency/bankruptcy register extract, a signed self-declaration confirming the individual is not subject to bankruptcy, insolvency, legal incapacity, or debarment from public/donor-funded contracts; in place of a professional misconduct database extract, a signed self-declaration of professional integrity accompanied by at least two contactable professional references; in place of professional indemnity insurance, either a written undertaking to obtain such insurance prior to contract signature, or confirmation that MAG's own insurance/risk arrangements will cover the engagement, to be confirmed at contracting stage. Supporting documentation common to both individual and corporate bidders: valid government-issued ID or passport, CV with evidence of relevant qualifications/certifications, proof of tax/fiscal registration as applicable in the consultant's country of residence, and a signed MAG Code of Conduct / anti-fraud and corruption declaration. These provisions apply equally to each proposed team member submitted as an independent consultant, whether lead applicant or associate/sub-consultant.

14. Is there a maximum budget envelope for this assignment?

The budget ceiling is approximately USD 30,000.

15. Can MAG confirm the intended contract end date, and clarify which timeframe governs?

The initial contract duration is three months from signature, with an anticipated award around mid-to-late July 2026. This aligns with the July–October timeframe. An extension for the Amman workshop may be considered at MAG's discretion.

16. Could MAG clarify its expectations regarding intellectual property rights over the deliverables produced under this consultancy?

MAG will own the deliverables and MAG-specific content. The consultant team may retain rights to generic methodologies and tools for future use, subject to prior approval for any reuse of MAG-specific findings.

17. Could MAG confirm whether it holds separate legal registration or status in the oPt, and identify its current and prospective local partners in Gaza and the West Bank?

MAG holds a legal registration with the Palestinian Authority. The programme in the oPt runs through remote management from Amman, Jordan (where MAG is also legally registered) and is implemented through local partners. In Gaza specifically, MAG works with Safe Youth Future Society.

18. Delivery modality in Gaza

18a. Is Gaza-facing data collection to be delivered through local implementing partners with external technical guidance, or does MAG expect the consultant to directly contract and manage Gaza/WB-based personnel, or an alternative arrangement?

The consultant is expected to work with MAG's local partner and is free to use the partner's network. A hybrid model applies, with partner-led data collection acceptable as previously confirmed.

18b. What due diligence, safeguarding, data protection and security checks would MAG require for locally engaged facilitators or data collectors in Gaza/WB?

Checks will be carried out via Creditsafe.

18c. What are MAG's expectations regarding physical presence of external consultants in Gaza, given prevailing access and security conditions?

Where security and access conditions allow, physical presence in Gaza is preferred.

18d. What is the permissions model: must the consultant(s) operate under MAG's existing oPt/Gaza programme registration, permissions, access coordination and security arrangements, or hold independent permission/registration to work in Gaza and/or the West Bank?

Once the contract is signed, the consultant operates under MAG's umbrella registration and access arrangements.

18e. Are bidders expected to budget for insurance, hostile environment cover, travel risk cover, and in-country duty-of-care costs, or will MAG provide these?

The consultant is expected to arrange their own insurance.

18f. Can MAG add insurance consultants to their Gaza/WB policy for the contract duration, and if so what costs should be included in the budget?

MAG has an existing insurance and duty-of-care framework for international personnel deployed to Gaza. Subject to insurer approval and policy terms, this framework may be extended to independent consultants. Coverage is arranged for the actual deployment period rather than on an annual basis, and any extension requires prior approval based on the deployment profile, insurer accumulation limits, and the security situation at the time. Costs are set by the insurer on a case-by-case basis.

19. Scale and depth of analysis

19a. Could MAG indicate the intended scale of the conflict sensitivity analysis and data collection (e.g. anticipated number of interviews/FGDs, geographic coverage, stakeholder breadth)?

As previously confirmed, no fixed numbers have been identified. Bidders are requested to propose a realistic and context-appropriate sample size in their Technical Proposal, with a clear rationale.

19b. What existing data will be made available: EORE materials, session plans, attendance records, community feedback, complaints/incident data, MEL datasets, previous assessments, partner reports, donor reports?

All relevant documents, reports, and EORE materials held by MAG will be made available.

19c. Does MAG expect statistically meaningful surveys, qualitative sampling, or a lighter rapid review approach?

This determination is part of the purpose of the consultancy; MAG expects the bidder to propose and justify the appropriate approach.

20. Coordination with the EORE Technical Working Group - Is MAG intending for this consultancy's outputs (particularly the Guideline) to align with or draw on existing EORE Technical Working Group products and coordination structures, or is this scoped as an internal MAG-specific exercise?

This is scoped as an internal MAG-specific exercise only.

21 The Guideline for Conflict Sensitivity in EORE- Is the Guideline (Scope of Work item 3) intended as a standalone deliverable, or as an integrated section/annex of the Final Report alongside the Evaluation Report/Lessons Learned Paper (item 5)?

Either format is acceptable.

22. Pricing of the Amman dissemination workshop

22a. Should bidders include a costed line in the Financial Proposal for the Amman workshop, or mark it TBC pending activation?

As previously confirmed, it should be included as a separate, conditional/optional budget line marked TBC; MAG organises and covers venue and participant logistics, and the consultant budgets a lump sum for their own participation.

22b. What costs are to be included by suppliers for the Amman workshop — staff time/training materials only, or full facilitation (training room, refreshments/feeding, accommodation/travel/visa), and for how many participants?

The lump-sum principle applies to the consultant's own participation costs; this is standard practice for a lump-sum line, and no further breakdown or fixed participant number is specified.

23. Contracting - How will MAG deal with likely delays for working in Gaza/WB? Will costed extensions be available in case of operational pause or force majeure, and will MAG pay for work completed until the pause or termination outside the consultants' control?

All costs are to be accommodated within the budget ceiling of USD 30,000.

24. Does MAG have an indicative budget range for this engagement?

As previously confirmed, the budget ceiling is approximately USD 30,000.

25. What programme documentation, MEL data, and community feedback records will MAG make available to the evaluation team during the inception phase?

All relevant data held by MAG will be shared; this is not limited to a specific pre-defined list.

26. What is MAG's current assessment of access conditions for field data collection in Gaza, and what existing local partner networks or community relationships can the evaluation team draw on?

MAG will share its assessment reports and records of previous visits, as well as security assessments.

27. How many MAG oPt staff are expected to participate in the training and coaching component, and in what format?

No formal training is expected for staff. The component will instead take the form of coaching, with staff working alongside the relevant team members. An estimated 1 to 3 people are expected to participate.

28. Can MAG indicate the likelihood of the Amman dissemination workshop being activated, and the preferred approach to budgeting for this component?

As previously confirmed, it should be included as a separate, conditional/optional line item marked TBC, with activation at MAG's discretion.

29. Is the consultancy expected to be implemented in Gaza only, or will field activities also be required in the West Bank (e.g. Nablus)?

As previously confirmed, the consultancy covers the Gaza Strip only — Gaza governorate, Deir Al-Balah, and Khan Younis.

30. Approximately how many locations (displacement sites, communities, or other settings) have been covered by MAG's EORE activities during 2026?

As previously confirmed, EORE activities are delivered across Gaza North, Gaza City, Deir Al-Balah, and Khan Younis, with a stronger focus on Gaza governorate.

31. Does MAG have an operational office or deconflicted working space in Gaza that could be made available to the evaluation team?

MAG does not have its own office in Gaza, but arrangements could be made through MAG's local partner in place.

32. Will MAG accept the evaluation team travelling with MAG staff for field activities in Gaza?

Yes, where access and security conditions allow, and provided this is planned in advance with MAG staff.

33. Can MAG facilitate the import and delivery of basic operational equipment (laptop and printer, smartphones, LifeStraws) to Gaza-based team members via MAG Amman?

Yes, this is possible.

34. Does MAG have an existing insurance or duty-of-care framework that could be extended to cover independent consultants contracted in Gaza?

Yes. MAG has an existing insurance and duty-of-care framework for international personnel deployed to Gaza. Subject to insurer approval and policy terms, this framework may be extended to independent consultants. Coverage is arranged for the actual deployment period rather than on an annual basis, and any extension requires prior approval based on the deployment profile, insurer accumulation limits, and the security situation at the time.