



MAG 24 04 Marking and Shear Cutting Machine Tender: Questions & Clarifications

1. Can you estimate how many systems, handheld and combo, that you will require and over what time period? If split over a number of orders, please give typical order size.

This depends on each programmes requirements so very difficult to answer as its based-on activities on contracts. The average order size from MAG is usually a minimum of 2 machines. We rarely order single marking units in countries, unless it's a direct replacement for older machines, or a specific request from our partners in country for an single/additional unit.
2. Will the delivery be going to a single UK site or multiple UK or overseas sites?

All units will be delivered to overseas sites.
3. What would be the maximum operating and storage temperature of the equipment?

Operating temperature will be on average 30 degrees taking into consideration all countries we are working. the storage temperature of facilities where machines would be located would at a guess be between 10 and 20 degrees. The buildings are normally very well ventilated or have AC.
4. Is database connectivity for data input from the database to the controller or to export data to an external database or both?

Ideally it could do both, but we are currently exporting data to an external database. Happy to assess each unit on suitability.
5. To enable a service plan to be proposed please give typical number of characters per mark, typical number of marks per day.

Usually will be a logo (RECSA/ECOWAS) followed by no more than 25 characters- average marks are 50-150 a day, depending on number of weapons received to be marked.
6. Regarding overseas support, we have branches in Kenya, Nigeria, South Sudan, and Sri Lanka. We are unclear about where we need to deliver the products. Additionally, the documents mention DAP and DDP without specifying a warehouse location. How can we accurately calculate DAP and DDP under these circumstances? We also have a presence in the Middle East, so kindly provide the exact location, as it would be very helpful.

All units will be delivered to different places in the world where our projects are based in and the question is asking whether DAP and DDP freight options could be offered.