

MAG 24 02 Medical: Supplier Offer Questionnaire

Please answer every question. If a question does not apply to your business, please state 'Not Applicable'. (Total weighting for this section is 70% of the total tender)

Section 1: Service (40% weighting of Total) (4% per question)		
1.1	Can you guarantee that products are supplied with an expiration date covering a minimum of 18 months from the date of PO issued? (Pharmaceutical specific)	Yes/No
	Please provide details if not:	
1.2	How do you propose to deal with the possibility of faulty goods received in our overseas programmes?	
1.3	How would you provide technical support regarding selecting the right product, export/import, and professional medical advice?	
1.4	MAG requires that any substitutions for similar or like products are accepted by MAG before the goods are supplied, please confirm you would abide by this requirement.	
1.5	MAG may undertake emergency response activities as part of our humanitarian mission. Are you able to provide medical equipment at short notice or would you be willing to hold 5 MAG Trauma Bags in stock for MAG? Please detail below:	
1.6	MAG may need to purchase individual items from or revise the KITs listed in this tender. Are you able to provide all the items individually and construct bespoke KITs if requested?	
1.7	Do you have experience of dealing with NGOs and in particular UN entities e.g., WHO? If yes, please detail NGOs and UN entities you have had experience with.	

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1.8	Are you ISO 9001:2015 certified? Can you list any other certifications relating medical/pharmaceutical supplies and manufacture?	
1.9	Are you able to provide instruction booklets in English as a minimum? Yes/No Please state if you are able to provide the booklets in Arabic and French. Yes/No	
1.10	Are you able to fix prices for a longer period than 6 months? If so, please detail this below.	
2.	Section 2: Shipping (20% weighting of Total) (2.22% per question)	
2.1	Can you provide insurance for shipments?	Yes/No
2.2	Are you able to arrange international shipment and delivery tracking of goods if required?	Yes/No
2.3	Do you have sub-agents, warehouses, distributor, or offices in any of the countries/regions listed below in 2.3? Please identify the countries in which you have these facilities.	
2.4	<p>Can you provide international shipment and delivery tracking to the below countries? Please provide a yes or no answer if you can deliver to each of the countries below, including the INCO Terms. MAG would prefer DDP but, DAP and CIP are acceptable with other requiring justification (INCOTerms 2020).</p> <p>Asia Pacific:</p> <ul style="list-style-type: none"> Laos, Cambodia, Vietnam, Sri Lanka <p>Africa:</p> <ul style="list-style-type: none"> South Sudan, Angola, Zimbabwe, Ghana, Burkina Faso, Sierra Leone, Senegal, Guinea Bissau, Mauritania, Ivory Coast, Guinea, Ethiopia, The Gambia, Kenya, Chad <p>Europe:</p> <ul style="list-style-type: none"> Ukraine, Bosnia & Herzegovina, Azerbaijan <p>Middle East:</p> <ul style="list-style-type: none"> Lebanon, Iraq, Syria, Jordan 	
	Country	Yes/No
	Laos	
	Cambodia	

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	Vietnam	
	Chad	
	Sri Lanka	
	South Sudan	
	Angola	
	Zimbabwe	
	Nigeria	
	Togo	
	Ghana	
	Burkina Faso	
	Sierra Leone	
	Senegal	
	Guinea Bissau	
	Guinea	
	Mauritania	
	Ivory Coast	
	Ethiopia	
	The Gambia	
	Ukraine	
	Bosnia & Herzegovina	
	Azerbaijan	
	Lebanon	
	Iraq	
	Syria	
	Jordan	
2.5	Can you (or your suppliers/subcontractors) pack hazardous goods for air, ocean and road freight and produce a Dangerous Goods declaration? For example, lithium batteries. Please advise if this charged at an additional cost? If not, please detail pricing methodology below:	Yes/No
2.6	Can you provide Material Safety Data Sheets where applicable?	Yes/No
2.7	Is packing for shipment free of charge? If not, please provide details below:	Yes/No
2.8	Can you provide Certificate of Origin for your goods?	Yes/No
2.9	Will you be able to add labels and shipping documents to the cargo, provided by MAG?	Yes/No
	Section 3: Value Added (10% weighting of Service Section)	
3.1	Please outline any other benefits you feel that your organisation could offer to MAG that have not been covered above.	

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4.	Section 4: Declaration
	I, the undersigned, warrant that the information provided in this form is correct, and in the event of changes details will be provided as soon as possible:
	Signature:
	Name: (please print)
	Organisation
	Position:
	Date: